

# OIL & GAS

**SAMEDAY**

## CASE STUDY | Exploration

### PROBLEM:

NSSI operates the largest facility in the United States for the storage and transfer of highly sensitive and hazardous materials. With headquarters in Houston, Texas, NSSI handles shipments for several of the largest oil and gas companies in the world. Due to the nature of the materials, extra precautions must be taken, and extra steps are added to the normal shipping process to ensure a safe and smooth delivery.

Because of the volume of shipments and the distances they travel (both domestically and internationally across the globe), NSSI can't commit the time or resources to babysitting each load of materials every step of the way — and therefore has to count on its shipping partners to make sure all regulations are followed and safety is always maintained. Unfortunately, they — and their customers — had experienced issues with carriers dropping the ball.

### SOLUTION:

Based on the recommendation of one of its biggest customers, a leading oilfield services provider also based in Houston, NSSI began working with DHL Same Day — one of the few companies with the expertise and qualifications to immediately fold all the necessary safety checks and procedures into its workflow for these specialized shipments.

These included using drivers with dangerous-goods certification and specific training, filing all the required paperwork for hazardous or radioactive shipments going by air, obtaining all essential transiting permits, and maintaining contact with delivery locations to provide advance notice of hazardous shipment arrivals. In order to speed clearance for overseas shipments, DHL Same Day provides pre-filled paperwork for the local brokers. DHL Same Day also monitors every shipment 24/7 from their Quality Control Center, tracking the exact location and status, and providing continuous updates and email notifications to NSSI.

### RESULT:

DHL Same Day has enhanced NSSI's operations by making shipments of sensitive materials a non-issue. The process of moving deliveries in and out on a daily basis — coming and going from companies and governmental organizations around the world — is seamless. A system that was sometimes hit-or-miss with other carriers is now smooth and consistent. In fact, NSSI has recommended DHL Same Day to several of its other major oil and gas clients.

What was NSSI's reaction? "We can't afford to worry about these hazardous shipments when they leave here. With DHL Same Day, there are no questions; everything is transparent and we always know who is responsible. I could go on the website and track things if I wanted, but I don't have to — I don't worry about it."



### Client Info:

#### NSSI

Founded in 1971, NSSI's services have grown to include chemical and radioactive decontamination, leak testing, radiation instrument calibration, radiation safety training, and waste disposal. Its state-of-the-art facilities are designed specifically for waste storage and treatment.

**Web:** [www.nssihouston.com](http://www.nssihouston.com)

### About DHL Same Day:

A subsidiary of DHL Express, DHL Same Day has more than 30 years of experience in Next Flight Out, Hand Carry, Charter, and Dedicated Drive delivery. Its global network provides superior service and local knowledge necessary to satisfy emergency shipping requirements.

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